

Basic Pronunciation Practice 13.

In the cellular phone store.

Customer service assistant: Hello ma'am, how can I help you today? Would you be interested in one of our 4G phones with voice command?

Liz: Oh, no thanks. Actually I came in because my phone isn't working. I dropped it in the sink, and I think the battery got wet.

C.S.A: Could I have a look?

Liz: Sure.

C.S.A: I'll have to take it in the back and open it to see what I can do.

Liz: Ok.

A few minutes later.

C.S.A: Here you are ma'am. It's working fine. We had to replace the battery, but I believe your insurance covers that.

Liz: Great! That's a relief!

C.S.A: You know, you've had this phone for two years, so you are entitled to a free upgrade. Would a smart phone interest you? You can access email, the web, and do word processing on it.

Liz: How much is it per month?

C.S.A: It depends on the model. Between thirty and a hundred dollars.

Liz: Well, I'll have to think about it.

C.S.A: Of course. Here's my card. Just give me a call if you're interested.

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